

Dr. YSR Aarogyasri Health Care Trust
(Govt. of Andhra Pradesh)

Circular

Dr. YSR AHCT/ FOSS/324/2020, dated 04.09.2020

Sub: Dr. YSR AHCT – FOSS - Arrangement of Help desk at CHC, AH, DH and Teaching Hospitals by using 45% of patient care funds – Orders – Issued – Reg.

All the District Coordinators are requested to arrange help desks at all the Community Health Centers, Area Hospitals, District Hospitals and Teaching hospitals. Existing Aarogya Mithra kiosk can be modified as help desks if available. In case of non availability of Aarogya Mithra kiosk, funds can be taken from patient care funds given to the hospital from Dr. YSR Aarogyasri Health Care Trust.

Help Desk Guidelines :

1. Help Desk should be available in the hospital patient registration area.
2. Appropriate signage should be displayed identifying it as Aarogyasri Help Desk.
3. Posters and Patient education material provided by trust should be displayed behind the Help Desk.
4. Phone numbers of Aarogya Mithra, Team leader, District Manager and District Coordinator must be displayed prominently.
5. Facilities available at the hospital and current on bed status of patients admitted at the hospital should be displayed and updated daily.
6. All the patient admission and Discharge details should be available at the counter.

All the District coordinators are instructed to submit compliance and photographs of help desk to FOSS by 07.09.2020.


Chief Executive Officer

To

1. All the Medical Superintendents/Superintendents of CHCs/AHs/DHs/THs.
2. All the District Coordinators of Dr. YSR AHCT.

Copy to:

1. The Special Chief Secretary to Government, HM & FW, Govt. of A.P.
2. The Commissioner, Health and Family Welfare, Govt. of A.P.
3. Special Officer to Hon'ble CM, A.P. Secretariat, 1st Block, Velagapudi.
4. All HoDs of Dr. YSR AHCT.
5. CC to CEO, DR. YSR AHCT, Dr. YSR AHCT.

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