

S.No	RFP Document Reference(s) (section number/ page)	Original Clause	Clause add/delete/ modify	Amended Clause
1	Volume II, Page No. 8, RFP reference Number and Date	2. NTRVS/PMU-IT/F4035/IT-Tender/2017-18 dated: 30.06.2017	Modify	NTRVS/PMU-IT/F852/IT-Tender/2017-18 dated: 01.07.2017
2	Vol. II; Pg. 17	5. All bidders, until the contract is awarded and the successful bidder, up to one year during the currency of the contract shall not, directly or indirectly, solicit any employee of Dr. NTRVST to leave Dr. NTRVST or any other official involved in this RFP process in order to accept employment with the organization, or any person acting in concert with the bidder, without prior written approval of Dr.NTRVST.	Modify	All bidders, until the contract is awarded and the successful bidder, up to two years during the currency of the contract shall not, directly or indirectly, solicit any employee of Dr. NTRVST to leave Dr. NTRVST or any other official involved in this RFP process in order to accept employment with the organization, or any person acting in concert with the bidder, without prior written approval of Dr.NTRVST.
3	Volume I, Pae No. 13, 5.2. Project Office, Key Personnel and Governance Structure	vi. TRUST will provide the seating space for the key resources. However, all the necessary infrastructure (e.g., desktops) for the Service Provider's resources in the project office need to be provided by the Service Provider.	Addition	TRUST will provide the seating space and Internet and VPN cnectivity for the key resources. However, all the necessary infrastructure (e.g., desktops) for the Service Provider's resources in the project office need to be provided by the Service Provider.

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4	Volume I, Page No. 39, 10.13. Operations and Maintenance Service Requirements.	For this, the Service Provider should include and cost (within the commercials) 25 blended person month effort per quarter. Any approved out of scope changes that goes over and above the 25 blended person month effort per quarter will be taken up through Change Control Mechanism provided under Schedule V - Change Control in Volume III.However, the factored 25 blended person months efforts is fungible across all the quarters in an Year.It means, the Trust can utilize 100 Man months of effort spread across in an year.	Modify	For this, the Service Provider should include and cost (within the commercials) 24 blended person month effort per quarter. Any approved out of scope changes that goes over and above the 24 blended person month effort per quarter will be taken up through Change Control Mechanism provided under Schedule V - Change Control in Volume III.However, the factored 24 blended person months efforts is fungible across all the quarters in an Year.It means, the Trust can utilize 96 Man months of effort spread across in an year.
5	Annexure 7.1, Page No 12, 5 Mass Health Screening Solution.	The specifications of the medical kits are provided under Attachment A to Annexure 7.1 – Technical Specifications.	Delete	The specifications of the medical kits are provided at Volume I section B point no. 17.
6	Volume II, Page No. 32, Evaluation of Commercial Bid.	NPV = PPM + COM + STO + IMPL + (NPV of 20 EQI-I over 20 Quarters) + (NPV for 8 EQI-II over 8 Quarters) + SIMK + CCT + NPV of 12 MKT-EQI-I over 12 Quarters + NPV of 8 MKT-EQI-II over 8	Modify	NPV = PPM + COM + STO + IMPL + (NPV of 20 EQI-I over 20 Quarters) + (NPV for 8 EQI-II over 8 Quarters)
7	Volume II, Page No. 43, 7.8.2 Technical Evaluation Scoring Matrix Proposed Operations and Maintenance Services Methodology and Tools A. Helpdesk.	i. Sufficiency of sizing and proposed team (1) ii. Proposed solution for Helpdesk with scope to augment capacity during peak period (1)	Modify	i. Sufficiency of sizing and proposed team (2) ii. Proposed solution for Helpdesk with scope to augment capacity during peak period (3)

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8	Volume II, Page No. 43, 7.8.2 Technical Evaluation Scoring Matrix Proposed Operations and Maintenance Services Methodology and Tools B. Tools Response will be evaluated on Proposed Tools to support the O&M Requirements.	iii. EMS Solution (1) iv. Service desk solution covering Change Management, Configuration Management, Asset Management, Event Management, Incident Management, and Problem Management Processes. (1) v. Issue Tracker (1)	Modify	iii. EMS Solution (4) iv. Service desk solution covering Change Management, Configuration Management, Asset Management, Event Management, Incident Management, and Problem Management Processes. (3) v. Issue Tracker (3)
9	Volume I, Page No.56. clause 20. Tentative Specifications of Tablets	RAM - 1 GB	Modify	RAM - 2GB
10	Volume I, Page No.56. clause 20. Tentative Specifications of Tablets	Front facing Camera with VGA resolution	Modify	Rear camera 5MP with autofocus and LED flash along with Front facing Camera with VGA resolution
11	Volume I, Page No.57. clause 20. Tentative Specifications of Tablets	Full sized sim card slot	Modify	Recommended SIM SLOT- 4G with integrated Voice calling. Full sized/Micro.
12	Volume I, Page No.57. clause 20. Tentative Specifications of Tablets	Min. Battery 3000mAh, Backup upto 180 minutes	Modify	Min 4500 mAh, all day battery back up of more than 8 hours
13	Volume I, Page No.57. clause 20. Tentative Specifications of Tablets	GPRS/ EDGE mobile data	Modify	Should be 4G supportive though explicitly not mentioned.

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14	Annexure 7.1 "Annexure 7.1 : 5 Mass Health Screening Solution SLA and Reporting - Page 15"	The penalty amount will be deducted from the amounts payable to the Service Provider with respect to the Medical Kits and Tablets. In case, the penalty amount exceeds the payment with respect to the Medical Kits and Tablets, the additional penalty amount will be deducted from the payments related to the project milestones (Implementation of Phase I and II enhancements and subsequent Operations and Maintenance Phase).	Modify	The penalty amount will be deducted from the amounts payable to the Service Provider with respect to the Medical Kits and Tablets till the penalty reaches maximum payable amount for medical kits.
15	Volume I, Page No.102. Section B (Electronic Health Record Services)	8. AMC for the extended optional 2 Years – Medical Kits and Tablets	Modify	AMC for the extended optional 2 Years – Medical Kits
16	Volume I, Page No.102. Section B (Electronic Health Record Services)	Nil	Addition	AMC for the extended optional 3 Years – Tablets
17	Volume I, Page No.102. Section B (Electronic Health Record Services)	Total (1+2+3+4+5+6+7+8)	Modify	Total (1+2+3+4+5+6+7+8+9)