After MEDCO logged in there is an option provided before CMS as shown below, For registering the patient the MEDCO should select the NAM role available in the Switch role drop down as shown in the above print screen.

For registering the patient the MEDCO should select the NAM role available in the Switch role drop down and then go to Operations ➔ work list ➔ Register Patient as shown in the below print screen.
For sending preauths by the MEDCO → Click on Operations→cases→ Work list→ My cases→ Cases for Approval then submit to send the preauth to Trust as shown in the below print screen.

To register the TID cases in the login→ Operations→ Cases --> Views→ Patient→ Telephonic Cases as shown below:
IN EHS:

To register the Patient in EHS
Open the MEDCO login → Patients → Register Direct Patient

To register the TID case in the EHS login
MEDCO login → Patients → Telephonic Registered cases
then click on retrieve button to get the patient photo and Slab for the case, then click on register button to register the TID case.

To send the preauth cases
MEDCO login → Cases → Preauth cases for approval then submit to send the preauth to Trust.