Circular

Re. No. Dr. NTRVST/ PMU/ 448/2017                        Date: .02.2017.

Sub: Dr. NTRVST-P&C- Health for All – “Aarogya Raksha” for APL families
     – Guidelines - Issued.

Ref: 1. G.O.Ms.No.165 Health Medical and Family Welfare (I) Dept. dated
     2. G.O.Rt.No.59 Health Medical and Family Welfare (I.1) Dept. dated
     07.02.2017.

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It is to inform that Govt. vide reference cited has launched “Aarogya Raksha”
Scheme for providing health security to all its citizens including those above poverty line
with certain guidelines as stated therein in addition to the existing Dr. NTR Vaidya Seva
Scheme for families below poverty line, Health Scheme for working journalists and
Employees Health Scheme.

Govt. vide G.O.Rt.No.59 HM&FW (I.1) Dept. dated 07.02.2017 has approved the
additions and improvements in the Aarogya Raksha Scheme design as stated therein and
requested the undersigned for taking necessary action in the matter.

It is also to inform that all the Network hospitals are aware that they have entered
into a Service Contract Agreement for providing services to the beneficiaries covered
under the existing Schemes as stated therein and any other Scheme is being entrusted by
the Government to the Trust from time to time.

The Trust has therefore decided to implement the Aarogya Raksha Scheme through
the Network hospitals along with the ongoing Schemes being implemented by the Trust
and issued the following guidelines for their strict compliance.

i. Health coverage of Rs.2.00 lakhs per annum per individual for all members
   of the APL family for 1044 procedures for Aarogya Raksha Scheme.

ii. The benefit package of each member of the family under Aarogya Raksha is
    non-transferable to other family members. The procedures covered shall be
    as same as Dr. NTR Vaidya Seva (1044 procedures). The enrolled member
of the family shall be provided in semi-private ward. Unlike other insurance schemes pre-existing disease will not be considered.

iii. 138 Follow-up services will be provided for a period of one year through fixed packages to those patients who require long term follow-up therapy in order to get optimum benefit from the procedure and avoid complications. Follow-up packages include consultation and medication.

iv. The BPL families and families coming under employees and pensioners health scheme and working journalist health scheme are already covered with quality health care. The remaining families will be covered under "Health for All"

v. The Network hospitals are entitled to claim semi-private ward charges apart from the procedure charges as under Dr. NTR Vaidya Seva.

vi. Benefits under AarogyaRaksha Scheme are given from 7th April 2017 (World Health Day). The choice of hospital for undergoing treatment is with the Scheme beneficiaries of Andhra Pradesh.

vii. The empanelled hospitals shall be required to meet pre-accreditation status for NABH within 2 years of empanelment and full accreditation (appropriate the level and size of hospital) within 4 years of empanelment. This timeframe would be valid for all hospitals from the date of fresh empanelment of all the respective hospitals.

viii. The principles of Insurance shall be made applicable in a manner that the NABH accredited Network hospitals are entitled to claim 2% of the package costs as incentives over and above basic package costs uniformly for all categories of patients under all schemes.

ix. Hospitals shall empanel declaring all specialties existing with them before 31st March 2017 for both the schemes of Dr. NTR Vaidya Seva and Aarogya Raksha so as to enable the Scheme beneficiaries to undergo treatment for the specialties available with the hospitals and to avoid rejection of patients on the pretest that they are not empanelled for that required specialty where it has consultants and equipments.

x. It is mandatory that the empanelled hospitals shall undergo third party clinical audit by any of the clinical audit Agencies empanelled by the Trust
every Financial Year for appropriateness and adequacy of care and submit the certificate by 15th April of the succeeding year to the Trust. Non-compliance to audit and non-submission of certificate to the effect, such erring Network hospital shall be imposed 2% of the total amount claimed during that Financial Year as penalty by the Empanelment and Disciplinary Committee of the Trust.

xi. The Network Hospitals shall provide end-to-end cashless services to the Scheme beneficiaries from the entry into the hospital, commencement of the treatment including professional services, investigations, medicines, implants, consumables, diet, end of the treatment till the expiry of 10 days post discharge medication, including treatment of complications, if any, up to thirty (30) days post-discharge for those patients who undergo "listed therapy (ies).

xii. The hospitals located in Hyderabad, Chennai and Bangalore may empanel the specialties of cancer care, Paediatric Cardiac Surgery for all Dr. NTR Vaidya Seva and AarogyaRaksha patients. They are exempted to empanel all the specialists existing with them.

xiii. The Procedure wise operational guidelines issued for Dr.NTR Vaidya Seva Scheme shall be followed for submitting the pre-auth and claims under Aarogya Raksha Scheme which are available in web-portal of Dr.NTR Vaidya Seva.

All the Network hospitals are therefore requested to follow the above guidelines and provide the quality and cashless treatment to the need eligible beneficiaries covered under the Schemes of Dr. NTR Vaidya Seva and Aarogya Raksha.

Chief Executive Officer

To
All the Network Hospitals of Dr NTR Vaidya Seva Trust through the District Coordinators of Dr.NTR Vaidya Seva Trust.
Copy to:

1) Submitted to the Prl. Secy. to Govt., HM & FW Dept., A.P. Secretariat, Velagapudi, Amaravathi for favour of kind information.

2) The Heads of Depts. of all the Departments of Dr.NTR Vaidya Seva Trust, Hyderabad.

3) The Assistant General Manager (PMU), Dr.NTR Vaidya Seva Trust, Hyderabad - To upload the circular in the Webpage and report compliance.

4) All the District Coordinators of Dr.NTR Vaidya Seva Trust with a request to communicate this circular to the Network Hospitals located in their Districts with proper acknowledgement and report compliance.

5) Peshi to the CEO, Dr.NTR Vaidya Seva Trust, Hyderabad.