New 1000 Procedures inclusion in Dr. Y.S.R Aarogyasri Scheme as a part of Pilot Project West Godavari District 03.01.2020
Introduction

- **Introduction of Enduring Medical Expenses over 1000 Rs for BPL Families**

- The noble and sublime vision of Providing free treatment for Medical Expenses over 1000 Rs for all BPL Families is an innovative initiation by our Honorable Chief Minister of Andhra Pradesh Sri. Y. S. Jagan Mohan Reddy Garu with an intention to deliver more health services to all BPL Families.

- Initially to achieve this, As a part of Pilot Project we are going to include 1000 new Procedures in Aarogyasri making a total of 2059 procedures exclusively for West Godavari District.

- The Government is pleased to integrate 200 new procedures making a total of 1259 Procedures for rest of the districts in Andhra Pradesh.
• **Purpose**: The purpose of 1000 Rs Package Implementation is to endure medical expenses over 1000 Rs for all BPL Families and Beneficiaries.

• **Scope/ Eligibility**:
  1. It can be utilized by all the Dr.Y.S.R Aarogyasri scheme beneficiaries across the Andhra Pradesh State.
Proposed 1000 Procedures Categorization – West Godavari District

1000 New Procedures Categorization for West Godavari Pilot Project

**IP Procedures**
1. Total **780** New IP Procedures to be integrated.
2. Follows existing IP Procedures Flow.

**One Day Care Procedures**
1. Total **170**, One Day Care Procedures to be integrated.
2. One Day Care considers 24 hours hospitalization.
3. Applicable for Corporate and Government NWH (Except PHC)
4. No PEX and PPD Roles.
5. PreAuth Approval time – 6 hours from the PreAuth Submission.
6. PreAuth will be Approved by Trust Doctor (PTD)
7. Claim Approval by CPD.
8. MEDCO Updates Treatment Schedule, Clinical Data and Discharge Summary with in 24 hours from PTD Approval.

**Short Term Procedures**
1. Total **50** New IP Procedures to be integrated.
2. Eligible for All patients who are converted to IP by MEDCO.
3. PreAuth Approval time – 12 hours from the PreAuth Submission.
4. PreAuth will be Approved by Panel Doctor (PPD).
5. Claim Approval by CPD.
1. **200 New IP Procedures** are common for West Godavari and other districts.
2. Follows existing IP Procedures Flow.
IP New Procedures - Preauthorization and Claims Process is same as existing.

**Preauthorization Process (PreAuth Max Approval Time – As existing)**

1. NAM
2. PEX
3. PPD
4. PTD
5. MEDCO

MEDCO Updates Treatment Schedule, Post Clinical Data and Discharge Summary.

**Claims Process**

1. MEDCO
2. CEX
3. CPD
4. Claim Head (CH)
5. CEO

MEDCO Updates Treatment Schedule, Post Clinical Data and Discharge Summary.

After 11 Days from Discharge Date Claims Process will be Initiated by MEDCO

Verifies and Approves -> Claim sent for payment.
Preauthorization Process:

- **MEDCO**
- **NAM**
- **PTD**

**Verifies and Approves in 6 hours from NAM Forwarded-Color Indication will be shown if crossed time lines**

- If Family Financial Utilization is > 2.5 Lakhs Per Anum:
  - **MEDCO**
  - **CH**
  - **CEO**

- If Family Financial Utilization is < 2.5 Lakhs Per Anum:
  - **MEDCO**

**MEDCO Updates Treatment Schedule, Clinical Data and Discharge Summary with in 24 hours from PTD Approval / CEO Approval.**

**Auto Cancellation will be implemented with in 4 Days from PreAuth Approved Date if discharge summary is not updated with in auto cancellation period.**

Claims Process:

- **MEDCO**
- **CEX**
- **CPD**
- **Claim Head (CH)**
- **CEO**

**Verifies**

**Verifies and Approves**

**Verifies and Approves - > Claim sent for payment.**

After 7 Days from Discharge Date Claims Process will be Initiated by MEDCO for a maximum of 30 Days other wise Auto Cancellation will be enforced.
Short Term - Preauthorization and Claims Flow

**Preauthorization Process (PreAuth Max Approval Time – 12 hrs)**

- MEDCO
- NAM
- PPD

  - Verifies and Approves in 12 hours from NAM Forwarded – Color Indication will be shown if crossed time lines

  - If Family Financial Utilization is > 2.5 Lakhs Per Anum
    - CH
    - CEO
    - MEDCO

- If Family Financial Utilization is < 2.5 Lakhs Per Anum
  - MEDCO

**Claims Process**

- MEDCO
- CEX
  - Verifies
- CPD
  - Verifies and Approves
- Claim Head (CH)
  - Verifies and Approves
- CEO
  - Verifies and Approves -> Claim sent for payment.

- **MEDCO Updates Treatment Schedule, Clinical Data and Discharge Summary and Auto Cancellation like existing system.**
NAM Registers Patient

Concerned Hospital MEDCO Diagnosis the Patient and converts Patient as IP or OP or Refer Patient

OP
REFER PATIENT
IP

One Day Care
Short Term

MEDCO IP Conversion Screen – Patient Type

MEDCO Preauth Initiation Screen - Case Type Procedures binding.
One Day Care - General Business Rules:

1. Total 170 One Day Care Procedures are integrated for West Godavari District NWH.
2. One Day Care considers 24 Hours Hospitalization.
3. Applicable for Corporate NWH and Government (District Hospital, Area Hospitals, CHC, ) Hospitals.
4. One Day Care Procedures will not be extended to PHC.
5. No Government Reserved / PPP Mode Procedures.
6. TID is Allowed
7. No Enhancements
8. Not Applicable for CMCO.
9. Not Applicable to Arogya Raksha Scheme.
10. 1000 New Procedures are not applicable for Aarogya Aasara Scheme.
11. No Follow Up

One Day Care - PreAuth Approval Rules:

12. Per PreAuth, for Same Patient, for Same Procedure -> Any Corporate Network Hospital can not be raised in 30 Days and not more than 3 times in a year.
13. In 1 PreAuth – Under Same Category -> Maximum 3 multiple Procedures will be acceptable. (Other Category -> Not Acceptable)
14. PreAuth will be Initiated by MEDCO by submitting existing screen details. (IP, Past History, Attachments, Clinical Notes, PreAuth Details) – Except Comorbid Conditions - are disabled in PreAuth Details screen for One Day Care.
15. No PEX, PPD Roles in Preauthorization Process.
16. Preauth will be approved by PTD
17. PreAuth Approval time should be 6hrs from the Preauth Submission.
   (If PTD PreAuth Approval time crosses 3 Hours -> ORANGE color indication will be shown at PTD Level.
   If PTD PreAuth Approval time crosses 6 Hours -> RED color indication will be shown at PTD Level.)
17. For Preauth Approval - If total financial utilization of the family is less than 2.5 lakhs for that financial year, PTD will approve it.

18. PTD will have Final Approval / Final Rejection Privileges - Pending Option should be removed/disabled.

19. For PreAuth Approval - If total financial utilization of the family crosses 2.5 lakhs for that financial year, PTD will have Recommended for Approval / Recommended for Rejection Privileges - Pending Option should be removed/disabled.

20. CH will Recommended for Approval (will be forwarded to CEO) / Final Rejection.

21. CEO will have existing approval privileges

22. MEDCO Updates treatment Schedule , Clinical Data and Discharge Summary with in 24 Hours from the Trust Approval(PTD/CEO).

23. Auto Cancellation will be enforced within 4 days from PreAuth Approved Date if discharge is not done. (As of now we are keeping 4 days as auto cancellation period in view of biometric issues during discharge, In future it will be restricted to 24 Hours from PreAuth Approved)

24. One Day Care Clinical Notes should be updated one time before the discharge even if patient stays for more than 1 day no need to enter daily clinical notes as existing.

25. Biometric Authentication at IP , Discharge should be updated with in 24hrs from the PreAuth Submission by MEDCO. (Incase of any biometric issues during Discharge we have 4 days time from Preauth Approved date to update).

One Day Care - Claims Approval Rules

26. Claim Initiation should be started after 7 Days from Discharge Update up to a maximum of 30 Days from discharge date, otherwise Auto Cancellation will be enforced.

27. The claim settlement process will be implemented for One Day Care procedures like existing IP Procedures.

28. For Claims - CPD have only Recommended for Approval/ Recommended for Rejection Privileges -> No Pending Option

29. For Claims - CH have Recommended for Approval/ Recommended for Rejection and Pending action privilege for only 1 Time

30. The claim settlement process with TDS will be implemented for One Day Care procedures like existing IP Procedures.

31. Claim Amount Paid for CPD – Approval - 50 Rs, Rejection – 50 Rs.
Business Conditions for Short Term IP

**Shot Term - General Rules**

1. Total 50 New Short Term Procedures to be integrated for West Godavari NWH.
2. Applicable for Corporate NWH and Government (District Hospital, Area Hospitals, CHC, ) Hospitals.
3. Short Term Procedures would not be extended to PHC.
4. Not Applicable for CMCO.
5. No Government Reserved / PPP Mode Procedures.
6. TID is allowed as existing.
7. Enhancements are allowed.
8. Not Applicable to Arogya Raksha Scheme.
9. 1000 New Procedures are not applicable for Aarogya Aasara Scheme.
10. No Follow Up.

**Shot Term - PreAuth Approval Rules**

11. Per PreAuth -> Same Patient -> Same Procedure -> Any Corporate Network Hospital can not be raised in 30 Days and not more than 3 times in a year. If any rejection or Cancellation for the same, TID/ Fresh PreAuth can be allowed.
12. In 1 PreAuth -> Under Same Category -> Maximum 3 multiple Procedures will be acceptable. (Other Category -> Not Acceptable)
13. PreAuth will be Initiated by MEDCO by submitting existing screen details (IP, Past History, Attachments, Clinical Notes, PreAuth Details Screens)
15. Preauth will be approved by PPD
16. PreAuth Approval time should be 12 hours from the Preauth Submission.
   
   (If PPD PreAuth Approval time crosses 6 Hours -> ORANGE color indication will be shown at PPD Level.
   If PPD PreAuth Approval time crosses 12 Hours -> RED color indication will be shown at PPD Level.)

Preauth Action Buttons will be enabled in 1Minute 30 Seconds
Business Conditions for Short Term - IP

17. PPD will have Final Approval / Final Rejection Privileges - Pending Option should be removed/disabled.

18. For PreAuth Approval - If total financial utilization of the family crosses 2.5 lakhs for that year, PPD will have Recommended for Approval / Recommended for Rejection Privileges - Pending Option should be removed/disabled.

19. CH will Recommended for Approval -> will be forwarded to CEO / Final Rejection.

20. CEO will have existing approval privileges

21. MEDCO Updates treatment Schedule, Clinical Data and Discharge Summary after PPD Approval(PPD/CEO) like existing. -> Other wise Auto Cancellation will be enforced in 30 days as existing SLA.

22. Biometric Authentication at IP by MEDCO, Discharge Update -> as existing

23. Clinical Notes -> As Existing -> If clinical notes is skipped -> 900 Rs * no of days towards penalty will be deducted from the final package amount as existing.

**Short Term - Claim Approval Rules**

24. Claim Initiation After 11 Days from Discharge Update to a maximum of 45 Days from discharge date -> Other wise Auto Cancellation.

25. For Claims - CPD will have only Recommended for Approval/ Recommended for Rejection Privileges -> No Pending Option

26. For Claims - CH will have Recommended for Approval/ Recommended for Rejection and Pending action privilege for only 1 Time

27. PreAuth Amount Paid for PPD – 40 Rs

28. Claim Amount Paid for CPD - 50 Rs

29. Duration of Stay Label to be displayed at Claim Approval levels (CPD, CH, CEO). Duration of Stay time period should be considered based on Patient biometric authentication from IP to Discharge.

30. An Indication Icon/Alert should be displayed at Claim Approvals (CPD, CH, CEO), which showcases short term cases details, if both Short Term and IP Procedures PreAuth are raised with in a span of 7 Days. (Span will be considered based time period between two subsequent Preauth initiations of IP and Short term with in a span of 7 Days for the same patient.

31. The claim settlement process will be implemented for Short Term procedures like existing IP Procedures.
PTD and PPD – Preauth Cases Approval Screen

Cases for Approval:
- Preauth Gynaecology Cases for Approval
- Home Diaries Cases For Approval
- Thalassemia Cases for Approval

IP
One Day Care

IP
Short Term
CPD/PPD – Claims Cases Approval for Corp and Govt Hospitals

- IP
- One Day Care
- Short Term
CEX – Preauth Cases for Approval

IP
One Day Care
Short Term
CEX – Preauth Cases for Approval

IP
One Day Care
Short Term
Thank You